

Sage 50c Accounts: Service Features In Detail

50c Essentials	50c Standard	50c Professional
"Online Plus" Service	"Telephone Plus" Service	"Premium Plus" Service
Product Improvements & Legislation Updates	Product Improvements & Legislation Updates	Product Improvements & Legislation Updates
Online, Webchat & Email Support	Online, Webchat & Email Support	Online, Webchat & Email Support
Business Community & Support Portal	Business Community & Support Portal	Business Community & Support Portal
HR & Health and Safety Advice	HR & Health and Safety Advice	HR & Health and Safety Advice
Report Library	Report Library	Report Library
Office 365 Seat Support (Webchat, Email)	Phone Support (8am to 6pm)	Phone Support (8am to 8pm)
	3 Remote Support Sessions & 2-Hour Call Back	Unlimited Remote Support & 30 min callback
	1-Working Day Data Services	Overnight/Weekend Data Services
	Monthly Report & 3 Bespoke Reports per year	Excel Support
	Office 365 Seat Support (Webchat, Email, Phone)*	Office 365 Seat Support (Webchat, Email, Phone)*
		Annual Health check
		Exclusive Shopping Portal
		20% discount on all training

* Terms and conditions apply